	BASIL QUALITY TESTING LAB PRIVATE LIMITED					
	ANNEXURE: 45			DOC No. BQTL/ANX/45		
	Issue No.	:	01	Issue Date:	:	12-09-2024
	Revision No.	:	01	Revision Date:	:	12-09-2024

Impartiality Policy

Basil Quality Testing Lab Pvt. Ltd. is fully committed to maintaining impartiality, independence, and objectivity in all its certification activities and related decision-making processes, in accordance with ISO/IEC 17021-1:2015 and applicable accreditation body requirements. The Basil Quality Testing Lab Pvt. Ltd. ensures that its activities are conducted in a manner that safeguards impartiality and prevents any commercial, financial, or other pressures from influencing certification outcomes.

Basil Quality Testing Lab Pvt. Ltd., including any part of the same legal entity and any entity under its organizational control, does not allow any activity that could compromise impartiality. In particular, the C Basil Quality Testing Lab Pvt. Ltd. does not offer or provide internal audits to its certified clients. Where any internal audit activity has been provided in the past, the Basil Quality Testing Lab Pvt. Ltd. shall not certify the related management system for a minimum period of two years following the completion of such internal audits, as a recognized mitigation to protect impartiality.


The Basil Quality Testing Lab Pvt. Ltd. ensures that it does not outsource audits to any organization that provides management system consultancy, as such arrangements pose an unacceptable threat to impartiality. Audits are conducted only by competent internal or external auditors who are independent of consultancy activities and who comply with the Basil Quality Testing Lab Pvt. Ltd. impartiality and conflict of interest requirements.

Basil Quality Testing Lab Pvt. Ltd. ensures that its certification activities are not marketed or offered as being linked with the activities of any organization that provides management system consultancy. The Basil Quality Testing Lab Pvt. Ltd. does not state or imply that certification would be simpler, easier, faster, or less expensive if a particular consultancy organization were used and takes appropriate action to correct any misleading or inappropriate statements made by consultancy organizations that could affect impartiality.

To prevent conflicts of interest, personnel who have provided management system consultancy, including those acting in a managerial capacity, are not used by the Certification Body to participate in audits, reviews, certification decisions, or any other certification activities related to the client concerned. As a recognized mitigation measure, such personnel are not engaged for a minimum period of two years following the end of the consultancy.

The Basil Quality Testing Lab Pvt. Ltd. actively identifies, analyses, and responds to any threats to its impartiality arising from its own activities or from the actions of other persons, bodies, or organizations. Appropriate safeguards are established and maintained to eliminate or minimize such threats, and oversight of impartiality risks is ensured through management controls and the Impartiality Committee.

All personnel, whether internal or external, and all committees that could influence certification activities are required to always act impartially and with integrity. Commercial, financial, or other pressures shall not be permitted to compromise impartiality. All such personnel are required to disclose any situation known to them that may present an actual, potential, or perceived conflict of interest. The Basil Quality Testing Lab Pvt. Ltd. records, evaluates, and uses this information as an input to identify and managing threats to impartiality and shall not use such personnel unless it can be demonstrated that no conflict of interest exists.

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Basil Quality Testing Lab Pvt. Ltd. maintains confidentiality of all client information in accordance with its confidentiality policy. Information obtained during certification activities is protected and is not disclosed to any third party except where required by law or authorized by the client.

Through the implementation of this Impartiality Policy, Basil Quality Testing Lab Pvt. Ltd. aims to protect the objectivity of its certification services, maintain stakeholder confidence, comply with accreditation and regulatory requirements, and uphold the integrity and reputation of its certification activities.

Date- 17th September 2025

Basil Quality Testing Lab Pvt. Ltd.

CEO

